Celebrating the unique spirit of CIA volunteers
2020 Yearbook
Our volunteer philosophy

Volunteers are the heart of the CIA. They founded the Institute, and continue to drive our efforts in research, standards development, and education. CIA volunteers strengthen the profession by applying knowledge and objectivity to help ensure the financial security of all Canadians.
The CIA has an important role: support the financial security of Canadians while increasing public awareness about the profession. It is with pride and confidence, that I can say we have succeeded – all because of you, our volunteers. Your commitment, even during times of difficulty, continues to carry us through, and for that we thank you.

Michel St-Germain, FCIA
President

At the CIA AGM in June, I spoke about interacting with individuals from worlds that are not my own and how as a result of volunteering those shared connections have made my world bigger. Not only bigger, but better! This happens through collaboration among volunteers and stakeholders. Thank you to all of you for everything you do in making my (and many others’) world bigger and better!

Jacqueline Friedland, FCIA
President-Elect
Having been a member of the CIA for over 40 years, I have watched it grow into a strong organization. This has only been made possible through the strong contributions of dedicated volunteers who wished to support their profession while protecting the public's interest. On behalf of the CIA, I salute your longstanding commitment to our organization.

Marc Tardif, FCIA
Immediate Past President

The meaning of life is to find your gift. The purpose of life is to give it away.

We recognize the contribution of every dedicated volunteer who has graciously demonstrated that volunteering is the ultimate exercise of democracy and that what you commit your time to is a clear reflection of what you value.

Congratulations and thanks!

Michel Simard
Executive Director
The CIA is proud to have the support and contributions of more than 675 volunteers. Our volunteers are the heart of the Institute and it’s thanks to them that we continue to grow.

Each year we celebrate volunteers who have reached a key milestone with the Volunteer Recognition Awards. These milestones are measured by terms of service: Bronze, Silver, and Gold.

A term of service can be defined as the successful completion of a role with any given voluntary group at the CIA, or an approved role within the actuarial profession.

**BRONZE AWARD RECIPIENTS** have successfully completed three terms of service. At this level, volunteer activities include work at the subcommittee and committee level. Bronze recipients are known for sharing their practical work experience and new perspectives to old challenges.

**SILVER AWARD RECIPIENTS** have successfully completed six terms of service. The contributions of this cohort vary from committee or council members to participation on the CIA Board. Silver award recipients are astute problem solvers who drive growth.

**GOLD AWARD RECIPIENTS** have successfully completed 12 terms of service. This group is most often known for their leadership expertise, providing council on professional oversight boards, or sitting on the CIA Board. Gold award recipients are strategic thinkers who appreciate the diverse contributions and varied experience of CIA members.
Gold Recipients
Angelita Graham, FCIA

Angelita Graham has recently been appointed to the role of Toronto Office Leader for Mercer Canada. Angelita is an advocate for the empowerment and growth of employees. In her leadership roles with the CIA including the HR, Finance, Audit and Risk Committee and as a Director on the CIA Board – Angelita championed decisions that reinforce the CIA’s drive to be a supportive employer. Angelita’s volunteer path is one that highlights the unique and varied opportunities that the CIA has to offer, including leading a major change process to transform the Institute’s education department, through to her current work with the ASB. Angelita holds steady in the advice from author Susan Jeffers, “Feel the fear and do it anyways,” and applies the sentiment to every challenge she takes on, including her adventures in volunteering.
Geoffrey Melbourne, FCIA

As a seasoned client relationship manager and pension specialist with Willis Towers Watson, Geoffrey Melbourne is passionate about diversity and inclusion. Geoffrey has been able to grow his leadership and collaboration skills as a result of volunteering, which was of particular importance when he lead the introduction of risk disclosures as a component of pension plan funding reporting. Geoffrey played a key role in helping launch the Seeing Beyond Risk periodical, which has evolved into a successful podcast program. The CIA thanks Geoffrey for the many hours he’s contributed to the Actuarial Standards Board, Pension Plan Financial Reporting Committee, and international relations efforts. His contributions have made a positive mark on the profession.
Laura Newman, FCIA

Laura Newman recently retired after more than 30 years as a retirement consulting actuary with Willis Towers Watson. Laura started volunteering soon after achieving her Fellowship with the CIA. As a member of the Pension Plan Financial Reporting Committee Laura contributed directly to the development of her practice area. Throughout her career Laura participated on task forces to help shape the contents of pension actuarial reports and spent much of her later career volunteering on various ASB designated and working groups. Laura’s thorough knowledge of the International Standard of Actuarial Practice 3 (ISAP 3) is valuable to the ASB and resulted in her contributing to correspondence with the International Actuarial Association.
Silver Recipients
Richard Béliveau, FCIA

Richard, an FCIA since 1986, has contributed to the growth of the CIA in Canada and Internationally. Valuing the importance of multidisciplinary communication, Richard made an impact on the profession through his involvement with groups such as the Committee on Relations with Other Professions on Pensions Matters.

Steve Bocking, FCIA

Steve is a vice-president at Canada Life. He focuses on a strong practice area as the Vice-Chair of CLIFR, and his involvement in many CLIFR and ASB subcommittees. Steve appreciates how volunteering has not only helped him enhance his communication skills but also expand his professional network.
Michel Dionne, FCIA

Michel is Chief Actuary at Aviva Canada. A proud former member of the PCFRC, Michel recognizes that, at times, volunteer work can be challenging. It is the challenging experiences, such as his work on IFRS 17, that he finds the most rewarding.

Anna Doudina, FCIA

Anna leads a team overseeing pricing and reinsurance initiatives at Sun Life Canada. As a CIA volunteer, Anna was a key contributor in the development of the Canadian mortality improvement assumption and reflects fondly on having had the opportunity to exercise her influence and expertise on such an important project.
Rachel Dutil, FCIA

Rachel, the Senior Manager, Insurance Industry Practice at KPMG Canada, is a volunteer with a passion for education and professional development. Contributing to the P&C component of the PEC, Rachel has influenced the strength of this practice area within the CIA.

José Garrido, ACIA

José is a professor at Concordia University. He was integral in the development of a grant program for academic research and a scholarship program for actuarial graduate students. José most recently lead the newly established Academic Research Committee, building a strong network of academic CIA members.
Pierre-Yves Julien, FCIA

Pierre-Yves, recently retired, has provided a great deal of time to the CIA, creating a robust volunteer portfolio. Starting with the Life Insurance Practice Committee, Pierre-Yves showed an interest in emerging issues and public positions.

Daniel Klein, FCIA

Daniel focuses his professional practice on financial risk management. Over the years, Daniel has shared his expertise with the CIA in many areas, from education to practice development. As a member of the Seeing Beyond Risk Advisory Group, Daniel also contributes ideas for this popular podcast.
Mario Marchand, FCIA

Mario, a dedicated AON associate, began his volunteer journey in 2006 with the PPFRC. In recent years Mario’s determination for strong standards for the profession has shone through his involvement with the ASB, sitting as the Vice-Chair, and a liason to a few of it’s Designated Groups.

Marc-André Melançon, FCIA

Marc-André is experienced in life insurance, mergers, and acquisitions and attributes the evolution of his career to his volunteer involvement with the CIA. Marc-André has found value in the different points of view across the CIA and appreciates the strength these viewpoints contribute in the volunteer environment.
Charly Pazdor, FCIA

Charly, a recent retiree, has worked diligently within the actuarial profession for 40 years. He highlights the value of learning from peers as a unique benefit of volunteering. Charly is a proud father who, through presenting as a volunteer, enjoys sharing stories and pictures of his family.

Brian Pelly, FCIA

Brian has worked in P&C actuarial consulting roles for more than 40 years. As a CIA volunteer Brian had the unique opportunity to develop and provide guidance around Y2K. Experiences like this and the positive interactions with other actuaries looking for professional guidance or interpreting standards have kept him motivated.
Benny Wan, FCIA

Benny is Vice-President, Actuarial at Brookfield Annuity Company. While serving on the CIA’s Investment Practice Committee, Benny, alongside his peers, helped develop relevant programming for the CIA’s Investment Seminar. A well-received effort which always resulted in positive feedback from attendees.
Bronze Recipients
Message from Volunteer Services

We extend our heartfelt congratulations to you, our volunteers. This award recognizes the countless hours of hard work you’ve contributed to advancing the profession, Institute, and its members – a well-achieved honor.

As you’ve moved throughout your careers and along your volunteer path, your dedication has strengthened the CIA community. You have helped to create an organization that is unique in what it does and how it delivers. For this, we thank you – your example of volunteerism is what drives our growth and impact.

We are proud to support CIA volunteers and thank you for being the CIA’s heartbeat.

All our best,
Sue Alcott and Eric Mastropietro
Signatures and greetings
The Canadian Institute of Actuaries (CIA) is the national, bilingual organization and voice of the actuarial profession in Canada. Our members are dedicated to providing actuarial services and advice of the highest quality. The Institute holds the duty of the profession to the public above the needs of the profession and its members.